PRIVACY POLICY

Valora Group s. r. o. | www.valoragroup.sk

This Privacy Policy explains how Valora Group s. r. o. processes personal data of visitors to www.valoragroup.sk and persons who contact the company via the contact form, email, or other means.

1. Data Controller

The controller of personal data is:

Valora Group s. r. o.

Štefánikova trieda 84

949 01 Nitra

Slovakia

Company ID No.: 57 694 516

Email: info@valoragroup.sk

Website: www.valoragroup.sk

For matters concerning the protection of personal data, you may contact us at the email or postal address stated above.

2. What Personal Data We May Process

Depending on how you contact us or use the website, we may process in particular:

first and last name,

company name and job title, if provided,

email address and telephone number,

the content of your message or enquiry and data you voluntarily provide to us,

technical data related to the use of the website to the extent necessary for its secure and proper operation.

Please do not send us special categories of personal data or other sensitive data through the contact form unless this is necessary.

3. Purposes and Legal Bases for Processing

We process personal data mainly for the following purposes:

a) Handling a Contact Form Submission, Enquiry or Communication

The purpose is to respond to your message, provide the requested information, and conduct related business communication. Depending on the circumstances, the legal basis is taking steps prior to entering into a contract at the request of the data subject or the company's legitimate interest in properly handling business communication.

b) Entering into and Performing a Contractual Relationship

If the communication leads to business cooperation, the data may be processed to the extent necessary to prepare, enter into, and perform the contract.

c) Compliance with Legal Obligations

We may retain or process certain data where required by law, particularly in the areas of accounting, taxation, or other legal obligations.

d) Protection of Rights and Security

To the extent necessary, we may process data to protect our rights and legal claims, ensure the security of the website, and prevent misuse.

4. Contact Form

If you complete the contact form on the website, we will use the information provided in the form to handle your enquiry and for subsequent communication. Mandatory form fields should be limited to data necessary to handle the enquiry.

If the web form uses an external provider or messages are stored with the hosting provider, that entity may act as a processor of personal data.

5. Retention Period

We retain personal data only for as long as necessary to fulfil the purpose for which it was collected.

We retain ordinary business and contact communications while handling the enquiry and subsequently for a reasonable period necessary to follow up on the communication or protect our legitimate interests. If a contractual relationship is established, we retain the data for the duration of the relationship and subsequently for periods required by applicable law or necessary to protect legal claims.

6. Recipients of Personal Data

We do not provide personal data to third parties without a legal basis. To the extent necessary, our contractual service providers may have access to it, in particular providers of web hosting, IT support, email or web services, accounting and legal services, and other providers necessary for the operation of the company.

Where these providers process data on our behalf, the processing is governed by applicable data protection rules and, where required, by a data processing agreement.

7. Transfers of Data Outside the EU/EEA

If, in operating the website or related services, we use a provider that involves the transfer of personal data outside the European Union or the European Economic Area, such transfer will take place only in compliance with the requirements of the GDPR and using appropriate safeguards.

8. Cookies

The website may use cookies and similar technologies. Details about individual cookies, their purposes, retention periods, and the option to give or withdraw consent will be provided in the website's cookie settings/cookie banner.

Nevyhnutné cookies môžu byť používané bez súhlasu v rozsahu potrebnom na fungovanie webu. Cookies, ktoré vyžadujú súhlas, sa majú aktivovať až po jeho udelení.

9. Your Rights

Subject to the conditions set out in the GDPR, you have in particular the right to:

request access to your personal data,

request rectification of inaccurate or incomplete data,

request erasure of personal data,

request restriction of processing,

object to processing based on legitimate interests,

data portability, where the legal conditions are met,

withdraw consent at any time where processing is based on consent, without affecting the lawfulness of processing carried out before its withdrawal.

You may exercise your rights by contacting the company at sisakova@valoragroup.sk.

10. Right to Lodge a Complaint

If you believe that the processing of your personal data violates applicable law, you have the right to lodge a complaint with the Office for Personal Data Protection of the Slovak Republic.

Office for Personal Data Protection of the Slovak Republic

Galvaniho 7/B

821 04 Bratislava

Slovakia

www.dataprotection.gov.sk

11. Automated Decision-Making

When using the informational website and contact form in the ordinary manner, we do not carry out automated individual decision-making, including profiling, that produces legal effects concerning the data subject or similarly significantly affects them.

12. Security

We take appropriate technical and organisational measures to protect personal data against unauthorised access, loss, misuse, alteration, or disclosure. Access to the data is limited to persons and providers who need it for the relevant purpose.

13. Changes to this Privacy Policy

We may update this Privacy Policy from time to time, in particular when there are changes to the way personal data is processed, the services used, or legal requirements. The current version will always be published at www.valoragroup.sk.

Last updated: 24 August 2026.

Note for the web developer: Before publication, align this information with the services actually used by the website (hosting, contact form, analytics, Google/Meta tools, maps, newsletter, etc.) and with the final cookie banner configuration.